



# Privacy Statement

At WESCO Distribution Canada LP (“**WESCO**”) we are committed to protecting your privacy, and support a general policy of openness about how we collect, use and disclose your personal information.

The purpose of this Privacy Statement is to inform you about WESCO’s practices relating to the collection, use and disclosure of personal information that may be provided through access to or use of our websites, services and related products or that may otherwise be collected by us. By purchasing our products or using our services or websites, you consent to the collection, use and disclosure of your personal information (as defined below) in accordance with the following terms and conditions.

This Privacy Statement also explains how you can contact us if you have a question about, want to make a change to or delete personal information that WESCO may be holding about you. We strongly recommend that you take the time to read this Privacy Statement and retain it for future reference.

## **Information We May Collect**

The personal information we collect may include the following:

- Contact information (such as name, address, e-mail address and telephone number);
- Proof of identity (such as a signature or driver's license number);
- Financial and billing information (such as credit card number/ expiration date and credit history); and
- Demographic information (such as age, education and occupation).

We may also collect technical information about usage and service operation. We may collect and analyse such information to evaluate how visitors use the WESCO websites or otherwise analyze this data for trends and statistics purposes. Technical data we collect may include the pages visited on the WESCO websites, browser type and IP address.

WESCO collects personal information about you only when you voluntarily provide it. Typically, we will seek consent for the use or disclosure of your personal information at the time of collection. In certain circumstances, your consent may be sought after the information has been collected if we want to use such information for a purpose not previously identified.

The form of consent that we seek, including whether it is expressed or implied, depends on the sensitivity of the personal information and your reasonable expectations in the circumstances.

We will not, as a condition of the supply of a product or service, require you to consent to the collection, use or disclosure of information beyond that required to fulfill the explicitly specified and legitimate purposes for which the information is being provided.



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## How We Use Your Personal Information

We may use your personal information to:

- Provide you with personalized services and interactive communication;
- Provide you with timely and reliable services;
- Do all the things necessary to administer those services;
- Research, develop, manage, protect and improve those services;
- Advise you about new products and services that may be of interest to you;
- Develop and maintain our relationship with you and communicate with you;
- Bill you for our products and services;
- Collect outstanding debts;
- Assist in the investigation of a contravention of a law;
- Act in respect of an emergency that threatens the life, health or security of an individual; and
- For purposes otherwise allowed by applicable law.

## When We Disclose Your Personal Information

Except with your consent or to the extent described under this Privacy Statement, we will not disclose, sell, license or rent your personal information to any third parties.

WESCO may share personal information with third parties assisting us in providing services to you or to carry out one or more of the purposes described above. These service providers are prohibited from using your personal information for any purpose other than to provide this assistance, are required to protect personal information disclosed by WESCO and to comply with the general privacy principles described in this Privacy Statement.

WESCO reserves the right to disclose personal information to a third party if a law, regulation, search warrant, subpoena or court order legally requires or authorizes us to do so.

WESCO also reserves the right to disclose personal information to a third party in the event of a proposed or actual purchase, sale, lease, merger, amalgamation or any other type of acquisition, disposal or financing of all or any portion of WESCO or of any of the business or assets or shares of WESCO or a division thereof.

## Use or Disclosure for Marketing Purposes

We may also use your business contact information to promote and market additional goods, services and special offers from us and our affiliates including by means of direct marketing, the whole in accordance with applicable law including Canada Anti-Spam Legislation. If you have



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agreed to, we may also disclose your name and mailing address to these affiliates and/or third party business associates so that they can send you promotional materials directly.

You can choose not to allow us to use or disclose your business information for direct marketing purposes by contacting us as outlined below (see "**Contacting Us**").

## **Cookies**

When you visit our website, we may place a text file called a "cookie" in the browser directory of your computer's hard drive. A cookie is a small piece of information that a website can store on your web browser and later retrieve. Some browsers can be set to reject all cookies. If you choose to modify your browser in this manner, some pages of this website may not function properly.

## **How We Protect Your Personal Information**

WESCO makes all commercially reasonable efforts to ensure that your personal information is protected against loss and unauthorized access or use. This protection applies in relation to information stored in both electronic and hard copy form. Access to your personal information is restricted to selected employees or representatives. In addition, WESCO employs generally accepted information security techniques, such as firewalls, access control procedures and cryptography, to protect personal information against loss and unauthorized access.

## **Links to Third Party Sites**

This website may offer links to other third party websites. You should be aware that operators of linked websites may also collect your personal information (including information generated through the use of cookies) when you link to their websites. WESCO is not responsible for how such third parties collect, use or disclose your personal information so it is important to familiarize yourself with their privacy policies before providing them with your personal information.

## **Retention of Your Personal Information**

WESCO retains your personal information for as long as necessary to fulfill the purpose(s) for which it was collected and to comply with applicable laws.

## **Changes to this Privacy Statement**

WESCO reserves the right to modify this Privacy Statement at any time without notice. The Privacy Statement posted at any time or from time to time via this website shall be deemed to be the Privacy Statement then in effect.

## **Accessing, Correcting or Updating Your Information**

You may contact us to correct or update personal information we have collected about you. You also have the right to access such personal information in accordance with applicable law.



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We will respond to your request to access, correct or update your personal information within thirty (30) business days.

To access, correct or update your personal information, please contact our Privacy Officer at the contact details indicated below.

## **Contacting Us**

In the event that you have any questions about this Privacy Statement, please contact our Privacy Officer at:

**E-mail:** info@WESCO.com  
**Send Mail:** 500 Hood Road, Markham, ON L3R 9Z3  
**Telephone:** 905-475-7400  
**Fax:** 905-475-0294

This Privacy Statement is effective as of: January 1, 2018.  
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