



ABB Microelectric® Product Recall

Product Withdrawal from the Field

August 20, 2020

Dear Valued Customer:

ABB is immediately withdrawing from the field (both those already installed and those not yet installed) certain Microelectric meter bases that were manufactured between March 3 and August 4, 2020, due to a defective lot of bell nuts that were incorporated into these meter sockets. These bell nuts may deteriorate and crack over time which presents a potential fire hazard.

Below you will find the complete list of Microelectric meter base catalogue numbers and the specific manufacturing date code numbers that are being withdrawn.

List of Microelectric® Meter Bases/Date Codes withdrawn from the field

ABB withdraws from the field the following Microelectric Meter Bases with a date code* between @29-0920-xx and @29-3220-xx			
BDC2-V	BS42-VH	CO14-60-U	JS4B-4
BDC2-VAHILBC	BS43-V	CO14-SD-U	JS4B-4STW
BDC2-VAILBC	BS43-VH	CO22-125HI-U	JS4B-EALNL
BDC3-V	BS44-V	CO22-U	JS4B-NL
BDC3-VH	BS44-VH	CO23-100HI-U	JS4B-S-300/5
BEC2-V	BS45-V	CO23-125HI-U	JS4B-ST
BEC2-VA	BS45-VH	CO23-U	JS4B-STNS
BEC2-VAH	BS46-V	CO2MSU	JS4B-STNSEAL
BEC2-VE	BS8608-FG	CO42	JS4B-STWINL
BEC2-VEH	BSC42-VG	CO42-150HI	JS4B-TLHO
BEC2-VH	BSC42-VGA	CO42-200	JS4B-TWLMH
BEC3-V	BSC43-VG	CO42-200HI	MO2-INV
BEC3-VA	BSC44-VG	CO43	MO2-INVO
BEC3-VH	BSC44-VGAH	CO43-100HI	MO2M-V
BEC4-V	BSC45-VG	CO43-150HI	MO2-V
BEC5-V	CO12-100HI-U	CO43-200	MO2-V-KIT2U
BP320-TV	CO12-100-U	CO43-200HI	MO2-VO
BP320-TV-250	CO13-100HI-U	CO44	
BP320-V	CO13-100-U	CO44-125HI	
BP320-V-250	CO13-60-U	JS4B	
BP3257U-FG	CO13-SD-U	JS4B-200/5	
BS42-V	CO14-100HI-U	JS4B-300/5	

How can I identify the products?

*Where to find the date code:

The date code is printed on the box label.

It is also printed on the grey Microelectric labels: one is located outside on the top right side of the meter base and the other is located on the right inside the meter base.



Date Code Format:

@29-WWYY-DD (WW= Week, YY=Year, DD=Day)

Please note that the 4th and 5th digits represent the manufacturing week in 2020. ABB is withdrawing from the field every Microelectric meter base listed above that was manufactured in 2020 and has a date code where WW is between 09 and 32 inclusively.

What should I do?

We ask that you immediately stop installing these catalog numbers and quarantine products with the above date codes.

Please make sure to verify your inventories as soon as you receive this letter.

- Should you find meter sockets that match the catalogue number and manufacturing date code in the attached list:
 - Place the product into quarantine
 - Call your WESCO sales representative to arrange for the product(s) return.

What resources can help me?

If you have any questions or require assistance, please call ABB Customer Service at 1-800-435-7365 or email ABB at contact.center@ca.abb.com or contact your local WESCO sales representative.



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If some (or all) of these devices have already been installed we ask that you immediately contact WESCO or ABB to make arrangements to have any Microelectric Meter Bases purchased from WESCO returned to ABB.

WESCO will provide all contractor contact information to the ABB sales representative as quickly as possible.

- Our ABB sales representative will contact the electrical contractors to obtain the installation addresses.
- ABB will be contacting the Utilities to make arrangements for the changeouts in the field.

If any additional information becomes available concerning this matter, we will notify you as soon as possible.

We apologize for any inconvenience and greatly appreciate your help in getting these devices quarantined and returned.

Thank you for your continued support,

Andy Gepp,
Director, Supplier Relations
WESCO Canada Distribution LP